

**Question from Kay Louis to the Adults and Communities Overview and Scrutiny Committee on 5 June 2018**

“Why cannot Social Care support CareOnLine when they are planning to invest a huge amount of money in care for isolated disabled and elderly people?

CareOnLine can save them money and provide a perfectly tailored service to meet the needs of each individual which is much better than Community Life Choices.”

**Response:**

The Adult Social Care Service may not be in a position to support all CareOnLine service users as they may not be eligible for Council funded social care services.

However, approximately one third of current CareOnLine service users have an active social care support plan. This means that they are eligible for a support package of social care which may include support and access to technology to help them remain independent.